



**CITY VIEW CENTRE FOR CHILD AND FAMILY SERVICES  
ACCESSIBILITY FEEDBACK FORM**

City View Centre for Child and Family Services strives to improve accessibility for our clients with disabilities. We welcome your feedback, comments, questions, complaints and suggestions about the provision of our services and programs to persons with disabilities. Thank you.

Feedback, comments, complaints, suggestions can be delivered through the following methods:

- In person: Diana Bourguignon
- By e-mail: [d.bourguignon@cityviewcentre.ca](mailto:d.bourguignon@cityviewcentre.ca)
- By telephone: (613) 823-7088 Ext. 229
- By fax : (613) 823-0961
- By mail: City View Centre For Child And Family Services  
1099 Longfields Drive  
Nepean, Ontario  
K2J 5L2  
Attention: Diana Bourguignon

<b>Date (dd/mm/year)</b>				
<b>Feedback</b>	Complaint <input type="checkbox"/>	Compliment <input type="checkbox"/>	Suggestion <input type="checkbox"/>	Question <input type="checkbox"/>
<b>Description:</b> For complaints please include the location and date the incident occurred				



**CITY VIEW CENTRE FOR CHILD AND FAMILY SERVICES  
ACCESSIBILITY FEEDBACK FORM**

<b>Client Information (optional)</b>			
Name:			
Address:			
Email:		Telephone:	
Fax:		Other:	
<b>Would you like us to inform you regarding the outcome of your feedback?</b>			
<input type="checkbox"/> Yes <input type="checkbox"/> No			
<b>How would you like us to contact you?</b>			
<input type="checkbox"/> Telephone <input type="checkbox"/> Fax <input type="checkbox"/> In-Person			
<input type="checkbox"/> Email <input type="checkbox"/> By mail			
<input type="checkbox"/> Other- please specify:			
<b>Special Instructions (support needed for communication etc.):</b>			
<input type="checkbox"/> Accessible Hearing/ Listening Devices <input type="checkbox"/> Bell Relay <input type="checkbox"/> Large Print			
<input type="checkbox"/> Other (please specify):			

**NOTE: Personal information on this form will only be used to respond to the feedback provided and for reporting requirements pursuant to O/Reg. 429/07 Customer Service Standards.**